

Demonstrating Richmond's True Healthcare Need, Together

As our community grows and clinics expand, accurate data is our best tool for securing the resources Richmond needs. The Ministry of Health relies directly on the **Health Connect Registry (HCR)** to assess actual patient demand and plan future primary care resources.

When patients register on the HCR rather than internal clinic waitlists, Richmond's true healthcare needs become visible at the provincial level. Directing patients to the HCR is a collaborative step that helps us advocate for the resources needed to sustain our community's growth.

How RDFP Supports Your Clinic

We invite you to partner with the RDFP Patient Attachment Team. By directing unattached patients to the HCR, you help ensure:

- Patient needs are accurately tracked by the Ministry of Health to justify future local resources
- Your clinic reduces the administrative burden of managing internal patient waitlists
- When you are ready to attach, you receive patient matches that fit your clinic's capacity



Step 1: Direct Patients to the HCR

Scan the QR code to register. This ensures the Ministry sees Richmond's true data and patient needs.



Step 2: Let Us Help in Building Your Future Patient Panels

When your clinic is ready to attach more patients, our Attachment Coordinator will seamlessly match patients from the HCR directly to your practice based on your preferred capacity and timeline.

Meet Richmond's Attachment Team



**Peter
Leung**



**Jorge
Hernandez**

Jorge and Peter connect unattached patients to primary care providers and support patient panel building according to provider needs.

If you have questions related to panel building or the Richmond Patient Attachment program, please email the team at **attachment@rpcn.ca**.

Help Us Support Your Most Vulnerable Patients

Do you have a patient with urgent, complex, or vulnerable needs who is currently unattached? Email us directly at **attachment@rpcn.ca** and we will prioritize their file to find them a primary care provider as soon as possible.