

Family physicians working together to achieve common health care goals, funded by the Family Practice Services Committee (B.C. Ministry of Health and Doctors of BC)

# Richmond Division of Family Practice

>> We support Richmond family physicians with health system improvement through three streams of focus to enable better patient care:

A partnership between the Richmond Division of Family Practice and Vancouver Coastal Health, funded by the B.C. Ministry of Health

## WE SUPPORT PHYSICIANS:

### IN THEIR PROFESSION

#### ● RECRUITMENT

- Recruitment Website/Communication Support/ Clinic Profiling/Job Postings/Recruitment Management
- HealthMatch BC Listings
- UBC–St Paul’s Hospital/PRA-BC/NP Recruitment Events
- Clinic Matching
- Community + Clinic Orientation
- Starting a Practice/Billing Support
- Patient Attachment (RAP/Health Connect Registry)

#### ● MEMBER BENEFITS/ONBOARDING

#### ● COMMUNICATION

- Publishing *Richmond Rapid Read*
- New Division Website
- Digital/Print Communication Materials
- New Division Website
- Recruitment Website
- Annual Report
- Print Orders for PMHs

#### ● CME + NETWORKING EVENTS

- CME-accredited Events (Clinical Pearls, LTCl, PCN Events)
- New Member Welcome/New-to-Practice Events
- Resident Welcome/Educational/Networking Events
- MOA Educational/Networking/Social Events
- Promoting Partner CME (UBC CPD/PSP/PAD)
- Annual General Meeting
- Social Events (Winter Social)

#### ● PHYSICIAN WELLNESS

- CBT Skills for Physicians
- Mindfulness in Medicine
- Promoting Managing Burnout/Physician Health Programs

#### ● STUDENT + RESIDENT RELATIONS

- Preceptor + Mentor Programs
- Resident Welcome + Education Events

#### ● RETIREMENT RETENTION TRANSITIONS PLANNING

### IN THEIR PRACTICE

#### ● PMH OUTREACH/SUPPORT

- Biannual Drop-In Outreach Weeks
- PMH Grants/Incentive Support
- Emergency Management Planning
- COVID Resources/Immunization/Flu Vaccine Support
- MAiD Resources/Language Interpretation
- FPSC Practice Support Program (PSP)

#### ● INNOVATION + TECHNOLOGY

- Help Desk
- Website Building
- EMR Support/Online Booking/ Patient Notification
- Pathways Administration/Updating
- Telehealth/Virtual Care
- Privacy and Security
- Dictation/E-Fax/ VOIP/MedRecords/ Vendor Support
- Tech Corner
- Pathways/CareConnect/UpToDate/PharmaCare Support
- Practice Innovation Showcase

#### ● MOA NETWORK

- Publishing *MOA Minute*
- Educational/Networking/Social Events
- Resources/Cross Coverage/MOA Recruitment
- MOA Schools Outreach/Practicum Students
- Brooke Radiology/Partner Event Support

#### ● HUMAN RESOURCES

- **Recruitment:** FPs, NPs, IMGs, locums, MOAs (job listings, toolkits/onboarding/health + safety)
- **Practice Support:** Employment Standards/Worker’s Compensation/ Healthy Workplaces/Bullying and Harassment/Mental Health Support

#### ● PATIENT SUPPORT

- Richmond Attachment Program/Health Connect Registry
- Where to Get Appropriate Care
- Multi-Lingual Communication
- Community Link Worker/ Community Support
- Mental Health + Substance Use Support
- COVID Resources

### WITH HEALTH CARE EVOLUTION

#### ● RICHMOND PRIMARY CARE NETWORKS

- Host Clinic Management
- NTP-FP/IMG/NP Recruitment + Orientation
- Education about PCN Roles/Team-Based Care
- PCN Allied Health Professionals Co-location Support
- Minor Tenant Improvement Fund/Incentive Support
- Learning Events
- Social Prescribing/Community Link Worker
- Group Education Sessions
- CDM Wearables/Glucose Sensors/Monitoring

#### ● LONG-TERM CARE INITIATIVE

- LTC Reorganization
- Incentive Program/Best Practices
- FP/IMG Recruitment
- Learning Events
- ED/Hospitalist Collaboration

#### ● LEADERSHIP

- Physician Leads/Working Groups/Leadership Development
- Physician Ambassador Program
- Partnerships/Networking with Other Divisions
- Expanding Collaboration/Partnership with VCH/CSC
- Nurturing Partnerships with MoH/DoBC/FPSC